Phase III NowPow Rollout:

ONECITY HEALTH PARTNER RESPONSIBILITIES
TO COMPLETE PHASE III COMPREHENSIVE
SCHEDULE B METRIC N_008

We are pleased to announce the availability of a new web-based social services directory and referral software, NowPow (www.nowpow.com).

In this document, please find the following:

• Background on NowPow
• Completing Phase III Comprehensive Schedule B Metric N_008
• Partner responsibilities and dates

WHAT IS NOWPOW?

NowPow is a web-based technology platform that enables providers to identify community resources, make referrals for patients / clients, and track patient engagement. NowPow offers multiple “products” with specific features; OneCity Health will make one of the products, NowRx, available during the first phase of our rollout.

NowRx offers a comprehensive, accurate and searchable resource directory of New York City organizations that allows staff to find social services that meet an individual’s needs and priorities. Once organization(s) are identified (using any number of filters that include geography, languages spoken, targeted conditions, etc.), staff can send recommendations for social services to patients / clients via email, text and/or printed copy.

COMPLETING PHASE III COMPREHENSIVE
SCHEDULE B METRIC N_008

OneCity Health partners with metric N_008 in their Phase III Comprehensive Schedule B, which relates to the use of an approved social services referral platform to generate and/or receive at least 15 social service referrals per quarter, need to begin by completing a Participant Agreement and Onboarding Form, and attending a training. Those requirements are outlined below. Additional information on reporting on this metric will be forthcoming in the Phase III OneCity Health Partner Reporting Manual.

At this time, OneCity Health is only able to offer one user license to each partner organization. We are exploring opportunities to make additional licenses available in the future.
WHAT ARE THE KEY RESPONSIBILITIES & DATES?

Participant Agreement. In order to receive a user license and have access to the software, partners will need to review, sign and send in a Participant Agreement, which will be distributed via DocuSign within the coming week. The Agreement should be signed by the partner organization’s designated signatory. Partners should alert their organization’s signatory about this forthcoming Participant Agreement.

Training Dates. Training will be web-based, last approximately one-hour and held on the following dates / times. Partners should register one employee for one of the trainings via the following links:

<table>
<thead>
<tr>
<th>Training Date</th>
<th>Time</th>
<th>Format</th>
<th>Registration link</th>
</tr>
</thead>
<tbody>
<tr>
<td>Thursday, January 18th</td>
<td>3PM – 4PM</td>
<td>Web-Based</td>
<td>Click here to register</td>
</tr>
<tr>
<td>Tuesday, February 6th</td>
<td>1PM – 2PM</td>
<td>Web-Based</td>
<td>Click here to register</td>
</tr>
<tr>
<td>Thursday, February 15th</td>
<td>3PM – 4PM</td>
<td>Web-Based</td>
<td>Click here to register</td>
</tr>
<tr>
<td>Tuesday, March 6th</td>
<td>1PM – 2PM</td>
<td>Web-Based</td>
<td>Click here to register</td>
</tr>
<tr>
<td>Thursday, March 15th</td>
<td>3PM – 4PM</td>
<td>Web-Based</td>
<td>Click here to register</td>
</tr>
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Onboarding Form. After signing the Participant Agreement and attending a training, partners need to complete the Onboarding Form with information on their organization and the user to be provisioned with NowRx. Click here to complete the onboarding form.

WHAT IF I HAVE QUESTIONS?

Questions can be directed to the OneCity Health support desk at ochsupportdesk@nychhc.org.