

# OneCity Health Care Models Committee

# Meeting Summary

October 26<sup>th</sup>, 2015  
 199 Water Street, 31st Floor, New York, NY  
 4:00 – 6:00 PM

**In Attendance:**

- Joseph Masci, Committee Chair
- Christina Jenkins, CEO OneCity Health Services
- Anna Flattau, OneCity Health Chief Clinical Officer
- Rose Madden-Baer
- Dave Chokshi
- Robert Faillace
- Hillel Hirshbein
- Gary Belkin
- Chris Norwood
- Lauren Johnston
- Sudha Acharya
- Elizabeth Dubois
- Jack Dehovitz
- Pamela Sass
- Dona Green
- *Not in attendance:*
  - Cecilia Jordan
  - Esther Moas
  - Eric Manheimer
- *Committee Support:*
  - Lindsay Donald
  - Marjorie Momplaisir-Ellis
  - Desire LaTempa

Item	Notes
1. Review and Approval of Minutes	<ul style="list-style-type: none"> <li>• September 21<sup>st</sup> meeting minutes <i>approved</i></li> </ul>
2. OneCity Health Updates	<ul style="list-style-type: none"> <li>• High level overview of care model development process and implementation timeline over the next 3-6 months provided by Dr. Flattau</li> <li>• Project 11 Update provided by OneCity Health Senior Director, Project Manager, Marjorie Momplaisir-Ellis               <ul style="list-style-type: none"> <li>○ Description of Project 11 and the recently released Project Participation Opportunity</li> <li>○ Importance of CBOs in engaging low/ non utilizers in medical care.</li> <li>○ Development of Patient Engagement Work Group</li> </ul> </li> <li>• <b>Key discussion items included:</b> <ul style="list-style-type: none"> <li>○ Mechanism to bring Health Home identified patients into the PAM process</li> </ul> </li> </ul>

Item	Notes
	<ul style="list-style-type: none"> <li>○ Ways that potential Project 11 patients may present in different settings</li> <li>○ If providers have been trained in PAM previously they will not need to be retrained. They will need to provide documentation.</li> <li>○ Project metrics: PPS is held to number of PAMs and subsequently a population based improvement on PAM scores indicating higher levels of patient activation over time.</li> </ul>
3. Metrics approval by Executive Committee	<ul style="list-style-type: none"> <li>● Executive Committee has approved partner metrics for early implementation, as recommended by Care Models Committee on 9/21/15</li> </ul>
4. Presentation of Asthma Care Model	<ul style="list-style-type: none"> <li>● Presentation of asthma project care model by Anna Flattau and Desire LaTempa</li> <li>● <b>Key discussion items included:</b> <ul style="list-style-type: none"> <li>○ Care model defined as “A standard set of roles, responsibilities, resources, and relationships for organizations within the PPS, designed to accomplish a specific project.”</li> <li>○ Importance of clearly defining the role and scope of a community health worker <ul style="list-style-type: none"> <li>○ Liability concerns</li> <li>○ Role of CHW in cases of suspected abuse or neglect</li> <li>○ Need clear referral mechanisms for escalation of medical and social issues</li> </ul> </li> <li>○ New York State lacks a certification process for CHWs. In the absence of certification standards provided by the State, OneCity Health has identified nationally recognized standard training curricula; partners will be required to demonstrate that CHWs were trained using these curricula or equivalent educational package</li> <li>○ Plan should incorporate ongoing education and assessment of community health workers (CHWs)</li> <li>○ Panel size for CHW may vary depending on a variety of factors</li> <li>○ Language around education and “teachable moments” may cross into the scope and role of RNs and language change should be considered</li> </ul> </li> <li>● <b>Edits to be Made:</b> <ul style="list-style-type: none"> <li>○ CHWs will reinforce or support, not provide, clinical education and teaching</li> </ul> </li> </ul>

Item	Notes
	<ul style="list-style-type: none"> <li>○ Support for CHW program will include ongoing educational opportunities to increase and update knowledge and skills</li> <li>○ Expected patient panel size for CHWs will be determined during implementation stage</li> <li>● <b>Decisions made:</b> <ul style="list-style-type: none"> <li>○ Motion passed to recommend Asthma Care Model to Executive Committee upon incorporation of specific edits proposed during discussion</li> </ul> </li> <li>● <b>Follow up items:</b> <ul style="list-style-type: none"> <li>○ Care Model to be edited to reflect discussion items above and distributed to Committee</li> <li>○ Consult with legal advisors re: liability issues and risk mitigation in use of Community Health Workers (CHWs)</li> <li>○ Determine if CHWs are mandated reporters of child abuse and neglect</li> <li>○ OneCity Health will provide Committee members with an overview of the standard CHW training curriculum from Community Health Worker Network of NYC</li> </ul> </li> </ul>
<p>5. Presentation on HHC primary care capacity evaluation</p>	<ul style="list-style-type: none"> <li>● Presentation of HHC primary care capacity and access evaluation by Kaushal Challa</li> <li>● <b>Key discussion items included:</b> <ul style="list-style-type: none"> <li>○ Primary care capacity and access will be key to achieving many DSRIP goals and metrics</li> </ul> </li> </ul>
<p>6. Next Steps</p>	<ul style="list-style-type: none"> <li>● <b>Upcoming Agenda Topics:</b> <ul style="list-style-type: none"> <li>○ Care model for Palliative Care</li> </ul> </li> <li>● Next Committee Meeting: December 3, 2015</li> </ul>