

OneCity Health Stakeholder & Patient Engagement Committee

Meeting Summary

January 13th, 2016

199 Water Street, 31st Floor, New York NY

5:30 – 7:00pm

In Attendance:

- Christina Jenkins (OneCity Health)
- Marjorie Momplaisir-Ellis (OneCity Health)
- Carmina Bernardo (Planned Parenthood of New York)
- Carin Tinney (NYC DFTA)
- Marie Elivert (NYC Health + Hospital Queens Hospital)
- Ana Taras (Ryan Center)
- Moira Dolan (DC 37)
- Miriam Vincent (SUNY Downstate)
- Joan Altomonte (People Care, Inc.)
- Claire Patterson (NYC Health + Hospital Queens Network)
- Patrick O'Quinn (ACMH, Inc./CBC IPA)
- Alison Leung (OneCity Health) - observer
- Inez Sieben (OneCity Health) - observer
- Lindsay Donald (OneCity Health) – observer
- Doug Feingold (OneCity Health) – observer

Seated Members Not In Attendance:

- Anna Flattau
- Noilyn Abesamis-Mendoza
- Anthony Feliciano
- Allison Silvers
- Susan Lehrer
- Laray Brown
- Caroline Jacobs
- Karen Benker
- Claudia Calhoon

<i>Item</i>	<i>Minutes</i>
1. Project 11	<ul style="list-style-type: none">• Phase 1 is focusing on Patient Activation Measure® (PAM®) survey tool administration, with initial focus on the uninsured. Phase 1 current performance and learnings reviewed.• Phase 2 will focus on coaching for activation and creating linkages to insurance/options and primary care. Committee will review initial draft of approaches to address important operational and programmatic questions in February.

<i>Item</i>	<i>Minutes</i>
2. Cultural Competency Health Literacy Strategy	<ul style="list-style-type: none"> • Executive Committee approved Cultural Competency & Health Literacy Strategy Plan on December 15, 2015. This document will serve as the framework for improved patient engagement and promotion of improved health outcomes. • A detailed project plan is currently being developed and will inform the PPS-wide training strategy, which is due on June 30th, 2016. This project plan will include organizational assessment processes, community involvement plans, intervention implementation designs and potential collaborations with experts and other PPSs. This Committee will review and recommend this project plan for implementation.
3. PPS Update	<ul style="list-style-type: none"> • Maria Elivert (NYC Health + Hospitals, Queens) and Carmina Bernardo (Planned Parenthood of New York) have been named co-chairs of this Committee. • Laray Brown, SVP of Corporate Planning and Inter-Governmental Relations, and Caroline Jacobs, SVP of Workforce Development and Patient Safety, are both retiring from NYC Health + Hospitals. Members of their staff are under consideration for seats on the Committee. • With endorsement of the Executive Committee, the OneCity Health Services team on behalf of the PPS is seeking ways to increase union engagement in DSRIP activities, including representation on Governance committees. This will likely include an expansion of Stakeholders Committee membership in order to create a workforce subcommittee. • The next citywide PAC Meeting is January 26, 2016 and the Public Authority Oversight Panel Meeting is January 21, 2016. The Committee considered options for agenda items.
4. Consumer Advisory Workgroup	<ul style="list-style-type: none"> • The dates and locations of Consumer Advisory Workgroup meetings are being finalized for late January and early February. • On advice of the committee, the initial meeting will discuss the purpose of the group, development of guiding principles, and future use of the group's input.
5. Next Steps	<ul style="list-style-type: none"> • The frequency of the Stakeholder & Patient Engagement Committee was anticipated to be quarterly this year, with next meeting scheduled for April 20, 2016. • Given the intensity of activities, it was decided to schedule meetings more frequently and to increase communications between meetings. • Committee feedback will be sought on: <ul style="list-style-type: none"> ○ Coaching for Activation ○ Continued Enhancement of the Cultural Competency/Health Literacy Strategy ○ Development of Cultural Competency/Health Literacy Training Strategy ○ Consumer Advisory Workgroup Meetings ○ PAC Meetings