

# OneCity Health Stakeholder & Patient Engagement Committee

## Meeting Summary

March 2<sup>nd</sup>, 2015

199 Water Street, 31<sup>st</sup> Floor, New York NY

5:30 – 7:00pm

### In Attendance:

- Christina Jenkins (OneCity Health)
- Marjorie Momplaisir-Ellis (OneCity Health)
- Carmina Bernardo (PPNYC)
- Claire Patterson (NYC Health + Hospitals Elmhurst)
- Marie Elivert (NYC Health + Hospitals Queens Hospital)
- Yvette Villanueva (NYC Health + Hospitals)
- Matilde Roman (NYC Health +Hospitals)
- Karen Benker (SUNY Downstate)
- Miriam Vincent (SUNY Downstate)
- Patrick O'Quinn (ACMH, Inc./CBC IPA)
- Joan Altomonte (People Care, Inc.)
- Inez Sieben (OneCity Health) - observer
- Lindsay Donald (OneCity Health) - observer
- Alison Leung (OneCity Health) - observer
- Annika Ginsberg (OneCity Health) - observer

### Seated Members Not In Attendance:

- Noilyn Abesamis-Mendoza
- Susan Lehrer
- Anthony Feliciano
- Carin Tinney
- Ana Taras
- Moira Dolan
- Claudia Calhoon

<i>Item</i>	<i>Minutes</i>
1. OneCity Health Updates	<ul style="list-style-type: none"><li>• Co-Chairs, Marie Elivert and Carmina Bernardo facilitated the meeting.</li><li>• There are 2 new Committee members:<ul style="list-style-type: none"><li>○ Matilde Roman (NYC Health +Hospitals)</li><li>○ Yvette Villanueva (NYC Health +Hospitals)</li></ul></li><li>• A Workforce Subcommittee will focus on labor relations. Representatives from labor partners are currently going through the nomination process. Members of the Stakeholder Committee can choose to join.</li></ul>

<i>Item</i>	<i>Minutes</i>
2. Project 11	<ul style="list-style-type: none"> <li>• Current performance and partner engagement were reviewed.</li> <li>• Challenges that community based organizations have expressed include: lack of infrastructure and personnel, and difficulty developing workflows, identifying the uninsured and referring out.</li> <li>• Coaching for Activation Workgroup convened on February 19<sup>th</sup>, which included 10 attendees representing NYC Health + Hospitals and 8 Community Based Organizations. Topics of discussion included: training needs, clinician integration, and potential payment models.</li> </ul>
3. Consumer Advisory Workgroup	<ul style="list-style-type: none"> <li>• Consumer Advisory Workgroups were kicked off late January/early February. One meeting was held in each hub (Manhattan, Brooklyn, Bronx and Queens).</li> <li>• The kickoff meeting provided an introduction to DSRIP and OneCity Health. Emergency department utilization and the coordination of services between health and social service providers were discussed.</li> <li>• The next meetings are scheduled for early March and will focus on culturally competent care and quality services. The vision for these workgroups is to have some of their members become integrated into the Hub Steering Committees in the future.</li> </ul>
4. Cultural Competency/Health Training Strategy	<ul style="list-style-type: none"> <li>• The Cultural Competency/Health Literacy Strategy was submitted to the state in DSRIP Year 1, Quarter 4 report. The PPS-wide Cultural Competency/Health Literacy training strategy document is due 6/30.</li> <li>• Key components of the Cultural Competency/Health Literacy Training Strategy include: <ul style="list-style-type: none"> <li>○ Assessment: Identify key priority groups and factors to improve health outcomes, refine Community Needs Assessment data, conduct PPS-wide organizational assessment and baselining of consumer perspective.</li> <li>○ Intervention Design: Define the desired future state, identify tools and interventions to address gaps, develop a training strategy aimed at addressing health disparities.</li> <li>○ OneCity Health will seek to contract with community partners for various aspects of the work outlined in the project plan as critical players in this effort.</li> </ul> </li> <li>• Committee reviewed and discussed Cultural Competency/Health Literacy Training Project Plan.</li> <li>• Committee members will review CVs of Cultural Competency/Health Literacy subject matter experts (SMEs) who will contribute to planning and implementation.</li> </ul>
5. Next Steps	<ul style="list-style-type: none"> <li>• Next Meeting: April 20, 2016</li> <li>• Workforce Subcommittee is being established.</li> <li>• Committee will review potential Subject Matter Experts for the development of the Cultural Competency/Health Literacy Training Strategy.</li> </ul>