

OneCity Health Care Models Committee

March 16, 2016
 Community Healthcare Network, 60 Madison Avenue
 9:00am – 12:00pm

Retreat Summary

In Attendance:

Anna Flattau, OneCity Health Chief Clinical Officer
 Cecilia Jordan
 Christina Jenkins, CEO OneCity Health Services
 Dave Chokshi
 Elizabeth Dubois (by phone)
 Esther Moas
 Hillel Hirshbein
 Jack Dehovitz
 Joseph Masci, Committee Chair
 Pamela Sass
 Robert Faillace
 Rose Madden-Baer
 Sudha Acharya

Not in Attendance:

Chris Norwood
 Dona Green
 Eric Manheimer
 Gary Belkin
 Lauren Johnston
 Moira Dolan (Observer)

Committee Support:

Mark Hurwitz
 Nina Rostanski
 Samantha Kumar

Item	Notes
1. Welcome and overview of agenda	
2. Care Models Committee: roles, responsibilities and accomplishments	<ul style="list-style-type: none"> • Discussion of care models committee roles, responsibilities, and accomplishments: <ul style="list-style-type: none"> ○ Review of OneCity Health governance structure <ul style="list-style-type: none"> ▪ Care Models Committee Chair join Executive Committee meetings as ex officio member moving forward to enhance communication among governance committees ○ Review of OneCity Health hub and project team structure ○ Care Models charter and revisions ○ Care Models Committee accomplishments to date

Item	Notes
<p>3. From care model to implementation</p>	<ul style="list-style-type: none"> • <i>Key discussion items included:</i> <ul style="list-style-type: none"> ○ Standard processes from care model to implementation that include quality assurance of fidelity to the care model <ul style="list-style-type: none"> ▪ Review of sample Implementation Toolkits (for care transitions and palliative care projects) ▪ Project implementation plan that includes a timeline will be helpful to partners ▪ Recognition of leaders and champions to drive change at different levels ▪ PPS-wide training and education ▪ Phasing of projects to focus on “early wins” and resources for frontline clinicians ▪ Clear channels of communication for partners to OCH to support project implementation ▪ Sharing best practices among partners ▪ OCH communication of transformation to partners through narratives and exercises that map a journey of a patient through projects and partners ○ Shifting perspective from projects to themes by care settings and creation of an integrated delivery system <ul style="list-style-type: none"> ▪ Domain 4 project updates ▪ Overlap with other city initiatives (e.g. ThriveNYC) ○ Feedback to Committee on implementation progress, challenges and successes: <ul style="list-style-type: none"> ▪ Quantitative feedback through a quarterly performance dashboard ▪ Qualitative feedback and the role of partners informing the evolution of projects ○ Accountability for addressing fundamental barriers to implementation (e.g. staffing resources) ○ Committee reviewed assessment of PPS performance risks by project • <i>Follow up items:</i> <ul style="list-style-type: none"> ○ Discuss any additional feedback on performance dashboard at next Committee Meeting ○ Additional detailed review of PPS performance risks will be on agenda for next scheduled meeting
<p>4. From project implementation to integrated delivery system</p>	<ul style="list-style-type: none"> • <i>Key discussion items included:</i> <ul style="list-style-type: none"> ○ Transformation goals for each care setting will be supported by implementation of individual projects ○ Key elements of the care models are foundations for an integrated delivery system which includes a comprehensive care management strategy

Item	Notes
<p>5. Planning and prioritizing the work of the Committee</p>	<ul style="list-style-type: none"> • <i>Key discussion items included:</i> <ul style="list-style-type: none"> ○ Committee’s role in governance as OneCity Health transitions from project planning to implementation <ul style="list-style-type: none"> ▪ Gathering qualitative feedback from partners by attending PAC meetings and receiving updates from OCH ▪ Feedback will inform project implementation strategy and revisions to the care models ○ Committee’s role in the shift from project-based care models to development of an integrated delivery system • <i>Follow up items:</i> <ul style="list-style-type: none"> ○ Circulate schedule of PAC meetings to Committee and solicit volunteers to attend
<p>6. Next steps</p>	<ul style="list-style-type: none"> • <i>Upcoming agenda topics:</i> <ul style="list-style-type: none"> ○ Review performance metrics dashboard ○ Review PPS performance risks • Next committee meeting: April 7, 2016