Before we begin, reminders for today’s webinar

Audio Connection: 1-866-296-6257
Audio Code: 667837

To ensure everyone is able to hear today’s presentation, we ask that all webinar participants please:

- **MUTE** your phone lines
- Do **NOT** place your phone line on hold during the webinar
- Ensure your web cam is turned **OFF**
ONECITY HEALTH PARTNER WEBINAR
Initiating Phase III: Promoting Connections and Impacting Patients

January 9, 2018
Today’s Presenters

- Richard Bernstock,
  Bronx Hub Executive Director

- Kevin Rogan,
  Senior Executive Corporate Compliance Officer

- Larry Altman,
  Network Lead
General partner questions and comments will be addressed today via the chat function. We’ll stop and ask for questions when you see the following symbol:

- If we are unable to answer a general question, we will address it in a future newsletter or webinar
- For questions unique to you, we recommend you contact our support desk
- To ask a question, send a message to “OneCity Health Questions”

- You can find slides from our previous webinars in the “News” section of our website. Slides are posted immediately after the webinar, and shared in our subsequent newsletter
- To ensure our emails and newsletters are not trapped in your spam filters, please add our email addresses (DSRIPSsupport@nychhc.org and ochsupportdesk@nychhc.org) to your email address book
Topics for Today’s Webinar

- DSRIP compliance requirements
- Final Phase II deadlines
- Phase III contracting
- OneCity Health Grand Rounds and palliative care case conferences
- Final reminders and next steps
Topics for Today’s Webinar

- DSRIP compliance requirements
2018 DSRIP Compliance Requirements

Under New York State law and requirements of the Office of Medicaid Inspector General (OMIG), all OneCity Health partners need to provide their workforce with New York State Delivery System Reform Incentive Payment (DSRIP) compliance training in the first half of 2018.

- This is also a Phase III Participation Requirement, described in your Phase III Comprehensive Schedule B
  * Please see Section E in your Phase III Comprehensive Schedule B
  * We will cover Phase III in more detail later in this webinar
- If you were a partner in Phase II, you should remember completing this requirement at this time last year as well. We have prepared materials to help you easily meet this requirement again by June 30, 2018
- We appreciate your support in meeting this New York State obligation
2018 DSRIP Compliance Requirements

In late December, we emailed to you a memorandum prepared by the NYC Health + Hospitals/OneCity Health Office of Corporate Compliance (OCC) which details the requirement that partners provide their workforce members who are involved or associated with, or otherwise affected by, the DSRIP Program, with DSRIP compliance training

- This memorandum is also on our website
- Visit the DSRIP Compliance page – the document is prominently displayed in a box on the right, titled “Downloads”

To assist you, within the memorandum (beginning on page 9) is a presentation titled “Delivery System Reform Incentive Payment Program Compliance Training and Education.” The PowerPoint addresses the following

- Introduction to DSRIP
- General Compliance Requirements for Medicaid Providers
- Special Considerations for DSRIP Compliance
- Fraud, Waste and Abuse & Relevant Laws
- Reporting Compliance Issues
2018 DSRIP Compliance Requirements

You are welcome to utilize this presentation to satisfy your DSRIP compliance training and education requirements. Specifically, you can:

- Use it to develop a presentation for in-person/live compliance and education training;
- Incorporate the content of the PowerPoint into your existing compliance training and education computerized modules (e.g., automated online training); or
- Simply distribute the PowerPoint to your workforce members involved with or otherwise affected by the DSRIP program.

We recommend you consult with your legal counsel if you have questions.
2018 DSRIP Compliance Requirements

Next Steps
In February 2018, we will email you again and post to our website instructions on how to certify that you have met the DSRIP compliance and education training requirements as described in the memorandum.

The certifications will be due by June 30, 2018, as outlined in your Phase III Comprehensive Schedule B.

Questions?
We will answer questions now, but you can also reach out to:

Kevin Rogan
NYC Health + Hospitals/OneCity Health Senior Executive Corporate Compliance Officer
646-458-5644
Kevin.Rogan@nychhc.org
Topics for Today’s Webinar

- DSRIP compliance requirements
- Final Phase II deadlines
Final Phase II Deadlines

14 Phase II Comprehensive Schedule B Metrics are due this month

- Phase II ended December 31, 2017, but several recurring metrics have due dates in January
- As you complete your Phase II metrics, and begin Phase III, metrics will be clearly distinguished in separate tabs in the OneCity Health Partner Portal
- Please keep in mind, for both Phases, you only need to complete the metrics that are in your Comprehensive Schedule B
- For additional information on each Phase II metric, please reference the November 2017 Phase II OneCity Health Partner Reporting Manual, which is available on our website (visit the Reporting page)
- We are beginning to develop Phase III resources and will add those to our website when they are available
Seven recurring Process Metrics are due on or before January 31, 2018

- Recurring Process Metric **PM002.3** (IDS – Skilled Nursing Facilities) is due this Friday January 12, 2018
- Recurring Process Metric **PM022.2** (Palliative Care – Integrated Palliative Care Outcome Scale [IPOS]) is due this Friday, January 12, 2018
- Two recurring Asthma metrics, **PM003.3** and **PM012.3**, are due Friday, January 26, 2018
- Two recurring Care Transitions metrics, **PM010.3** and **PM011.3**, are due Friday, January 26, 2018
- Recurring Process Metric **PM005.3** (HIV) is due Wednesday, January 31, 2018
Final Phase II Patient Engagement Metric Deadlines

Seven Patient Engagement Metrics are due Friday, January 26

- These are due for the third and final time in Phase II
- Health Home At-Risk, Care Transitions, Asthma, ED Care Triage, Primary Care and Behavioral Health, Cardiovascular Disease Management, Palliative Care each have a Patient Engagement Metric due
- Guidance on completing Patient Engagement Metrics can be found beginning on page 67 of the November 2017 OneCity Health Partner Reporting Manual
Topics for Today’s Webinar

- DSRIP compliance requirements
- Final Phase II deadlines
- Phase III contracting
Phase III Began January 1, 2018

- We have now distributed all Phase III Comprehensive Schedules B to Phase III partners. The contract was sent from OneCity Health to the organization’s signatory via an email from DocuSign.
- Remember, not all partners that received a contract in Phase II received a contract in Phase III.
- If you have questions about the distribution of the Phase III Comprehensive Schedule B, please reach out to the OneCity Health Support Desk by email at ochsupportdesk@nychhc.org or by phone at 646-694-7090.

Today we will discuss:
- How to execute your organization’s Comprehensive Schedule B
- The details of your Phase III Comprehensive Schedule B
- Focus on three upcoming Phase III Process Metrics
How Do I Execute My Organization’s Phase III Comprehensive Schedule B?

There are several steps to signing your Comprehensive Schedule B:

1. Sign your contract via DocuSign
   • Your organization’s signatory must sign the Phase III Comprehensive Schedule B via DocuSign by Thursday, February 15, 2018
   • In order to participate in Phase III contracting, your organization must sign the Comprehensive Schedule B by this deadline

2. Complete the NYC Health + Hospitals Vendor Demographics Form
   • The Vendor Demographics Form is available on the OneCity Health website and is newly required by NYC Health + Hospitals for all OneCity Health partners in 2018

3. Submit the contract-signing attestation and completed Vendor Demographics Form through the OneCity Health Partner Portal
   • After signing your contract, your organization’s designated primary or secondary Portal account user will need to attest to signing the contract AND upload your completed Vendor Demographics Form through the OneCity Health Partner Portal by Friday, February 23, 2018
   • This attestation, which corresponds to process metric N_001 in your Phase III contract, is not yet available in the Portal but you will be notified via email when the metric is available for submission
Executing the Phase III Comprehensive Schedule B: Recap and Deadlines

Once your contract is fully executed and the attestation and Vendor Demographics Form are submitted, your organization will be eligible to receive its Phase III Participation Metric (which corresponds to completing metric N_001), worth ten percent of your organization’s Total Maximum Valuation for Phase III.

Please note, if you do not sign the Phase III Comprehensive Schedule B by February 15, 2018 and submit the corresponding attestation through the OneCity Health Partner Portal by February 23, 2018, your organization will forfeit participation in Phase III and this payment for metric N_001.
Important Details on the Phase III Comprehensive Schedule B

How long does the Phase III Comprehensive Schedule B last?

- The contract term is from January 1, 2018 – March 31, 2020, which is the end of DSRIP
- However, this Phase III Comprehensive Schedule B is for calendar year 2018, which is the first budget period
- This Term is noted in Section B of the Phase III Comprehensive Schedule B
What are the Key Components of the Contract?

Partner Type, Metrics and Valuation

- In the Phase III Comprehensive Schedule B, you will find the following:
  - Partner Type
  - Process Metrics and Outcome Measures
  - Total Maximum Valuation

- As a reminder, Process Metrics and Outcome Measures are assigned to each Partner Type

- Some partners will report on Patient Engagement metrics (similar to Phase II), but these have been incorporated into Process Metrics in Phase III

- The full list of metrics is available on our website; as always, you are only responsible for the metrics listed in your organization’s Phase III Comprehensive Schedule B
Are Process Metrics Different in Phase III?

While some Process Metrics are similar to those from Phase II, others have evolved in Phase III. For example, some Process Metrics:

- Encourage and reward activities that more directly impact patients and clients, continuing to better align us with value based payment approaches
- Promote connections across our OneCity Health Performing Provider System (PPS), such as encouraging Regional Health Information Organization (RHIO) connectivity and the use of the NowPow social services referral platform
- Relate specifically to a Partner Type, such as Patient-Centered Medical Home (PCMH) certification, encouraging patient referrals to asthma community health workers or achieving CMS Star Ratings
What are the Outcome Measures in my Phase III Comprehensive Schedule B?

The Outcome Measures are a subset of the New York State Department of Health (NYS DOH) DSRIP Outcome Measures that the NYS DOH holds our PPS accountable for

- As described in previous webinars, partners have been assigned Outcome Measures based upon the organization’s Partner Type
- Partners do NOT need to report on Outcome Measures; each partner will be eligible to receive payment for its assigned Outcome Measures if
  - The partner successfully completes at least 50% of its Process Metrics (excluding certain metrics, as explained in the CSB); AND
  - The PPS meets the NYS DOH target for the Outcome Measures
## How Can a Partner Earn its Total Maximum Valuation?

<table>
<thead>
<tr>
<th>Source of Dollars</th>
<th>Details</th>
<th>Necessary Work</th>
</tr>
</thead>
<tbody>
<tr>
<td>10% Participation Bonus</td>
<td>Upon signing of Comprehensive Schedule B and completion of the NYC Health + Hospitals Vendor Demographics Form, partner will receive 10% of their maximum eligible allocation</td>
<td>Partner must sign contract, upload completed Vendor Demographics Form, and attest through the Portal</td>
</tr>
<tr>
<td>Process Metrics</td>
<td>Partners receive a specific list of Process Metrics in their CSB based on Partner Type and specific participation during Phase II contracting</td>
<td>Partner must successfully achieve Process Metrics and complete all required reporting through the Portal</td>
</tr>
<tr>
<td>Outcome Measures</td>
<td>The 22 measures are achieved by the PPS as a whole. Partners will receive a specific list of Outcome Measures based on their respective Partner Type</td>
<td>Partner must complete at least 50% of Process Metrics AND PPS as a whole must achieve measures</td>
</tr>
<tr>
<td>For some partners:</td>
<td></td>
<td></td>
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<tr>
<td>Patient Engagement (PE)</td>
<td></td>
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<tr>
<td>Metrics (subset of Process</td>
<td>Associating to the achievement of at least 50% of Process Metrics AND PPS as a whole must achieve metrics</td>
<td></td>
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<tr>
<td>Metrics)</td>
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*Payments for PE Metrics are above a partner’s Total Maximum Valuation*
February Phase III Deadline - Compensation and Benefits Survey: Process Metric N_003

- By now, all partners should have received the Compensation and Benefits Survey from BDO Consulting via email
  - We described it on last month’s webinar, and via email on December 27, 2017
  - If you have NOT received it, please reach out to our support desk right away
- As a reminder, due to anti-trust rules, OneCity Health is working with BDO Consulting to distribute and collect the Survey from PPS partners. Once all data is collected, BDO will provide OneCity Health with an aggregate analysis. This means all individual, partner-level data will be kept confidential

- Importantly, completion of the Survey corresponds to Phase III Process Metric N_003. That means it is required, and partners can receive payment for completing the Survey and attesting to its completion in the OneCity Health Partner Portal
- BDO will be your main contact for Survey-related inquiries. All questions regarding the Survey itself should be directed to BDO at DSRIPsurvey@bdo.com.
Compensation and Benefits Survey: Due February 23, 2018

Please complete the following steps to ensure you are paid for submitting the Survey to BDO

1. Submit the Survey to BDO by February 23, 2018
2. Log onto the OneCity Health Partner Portal. Click “Phase III” on the left side to view Phase III metrics
3. Click “N_003”
4. Follow the steps to attest to completing the metric on the OneCity Health Partner Portal. The deadline to attest is also February 23, 2018

Please note, the Phase III section of the OneCity Health Partner Portal is not yet active. That does NOT preclude you from submitting the Survey to BDO. We will alert you as soon as you are able to complete steps 2-4 above
Phase III Process Metric - NowPow

As part of our evolution to an integrated delivery system inclusive of social services, we continue our phased roll-out of a web-based social services directory and referral software, NowPow, to partners

- While many partners began this process in Phase II, others are beginning in Phase III; those partners have Process Metric N_008 in their Comprehensive Schedule B

- First, in order to be granted access to the software, you will need to sign a NowPow Participation Agreement that we will send next week via Docusign to the signatory and main contact for each of your organizations

- We are holding a number of web-based trainings in January and February through which one individual from your organization can be trained

- Training dates, registration links and final steps, including an OnBoarding Form, will be emailed to you and posted to our website
Phase III Process Metric – Connection to the RHIO

As we’ve described on past webinars, we are currently helping to connect OneCity Health partners to the RHIO

- Phase III partners will see there is a metric – N_007 – and corresponding payment assigned to RHIO connectivity in their Comprehensive Schedule B
- You can expect to earn 100% of the metric payment if it is completed by March 31, 2018, or 50% of the metric payment if it is completed by December 31, 2018
- This is described in Section F2 of the Phase III Comprehensive Schedule B
- Completion of the metric includes confirmation of connectivity and data transfer to a RHIO

If you have not begun the connection process, please work with our vendor, DigitalEdge, or the OneCity Health Implementation Team right away
Topics for Today’s Webinar

- DSRIP compliance requirements
- Final Phase II deadlines
- Phase III contracting
- OneCity Health Grand Rounds and palliative care case conferences
OneCity Health Grand Rounds

NYC Health + Hospitals / OneCity Health’s Office of Population Health is launching web-based Primary Care & Population Health Grand Rounds

- Geared towards NYC Health + Hospitals physicians and nurses, as well as OneCity Health primary care partners, these monthly sessions will be broadcast live via WebEx and cover topics ranging from practical strategies to effectively treat obesity to offering buprenorphine treatment to patients.
- Our aim is to provide high quality, practical education with a focus on topics that are integral to primary care, which is an important step in enhancing care across both NYC Health + Hospitals and our PPS.
- Attendees to our Grand Rounds will be eligible to earn continuing medical education (CME) and continuing nurse education (CNE) credits. Moreover, for those who cannot attend the presentation live, the sessions will be posted to our Learning Management System (LMS) to view at a later date, with CME and CNE credits available until the following month’s Grand Rounds.
Dr. Dave Chokshi, Chief Population Health Officer, NYC Health + Hospitals/OneCity Health, will lead our initial session on January 22, focused on Population Health Management. He will discuss:

- Principles and approach to population health
- The elements of a population health strategy
- Steps needed to achieve a population health strategy

The session begins at 12:30 p.m. Visit the Events Calendar on our website for details to join the meeting via WebEx. Dates and topics for Grand Rounds throughout 2018 are also posted on our website Events Calendar.
Palliative Care Case Conferences

January through March, OneCity Health and the MJHS Institute for Innovation in Palliative Care are hosting a series of case conference webinars that may be of interest to physicians and nurse practitioners from our primary care and palliative care partners. Topics include:

- Initiating a goals-of-care discussion
- Management of patients with chronic pain and substance abuse disorders
- Pharmacological and nonpharmacological approaches for pain due to a serious illness

Attendees are eligible to earn Continuing Medical Education (CME) credits.

Registration is required. Visit our website Events Calendar for details and to register.
Topics for Today’s Webinar

- DSRIP compliance requirements
- Final Phase II deadlines
- Phase III contracting
- OneCity Health Grand Rounds and palliative care case conferences
- Final reminders and next steps
Later this month, we expect to share details and the application for the $5M OneCity Health Innovation Fund!

We will announce the application process by email and on our website.

Stay tuned!
Final Reminders and Next Steps

January 11, 2018: Palliative Care Case Conference Webinar, focused on palliation of postherpetic neuralgia and initiating a goals-of-care discussion in the setting of a serious chronic illness. Details are on our Events Calendar

Due January 12, 2018: Phase II Process Metric PM002.3 (IDS – Skilled Nursing Facilities)

Due January 12, 2018: Phase II Process Metric PM022.2 (Palliative Care – Integrated Palliative Care Outcome Scale [IPOS])

January 17, 2018: America’s Essential Hospitals is hosting a webinar regarding the relationship between legal needs and health. Kalpana Bhandarkar, Senior Consultant, Social Services Integration, OneCity Health, is a presenter. Details are on our Events Calendar

January 18, 2018: CUNY is sponsoring a webinar, “Collaborative Care: Facilitating Problem Solving Treatment Groups” that may be of interest to our primary care partners. Details to join are on our Events Calendar

January 22, 2018: Primary Care and Population Health Grand Rounds. This month’s topic is Population Health Management. Details to join this webinar are on our Events Calendar

Due January 26, 2018: Two recurring Phase II Asthma metrics – PM003.3 and PM012.3

Due January 26, 2018: Two recurring Phase II Care Transitions metrics – PM010.3 and PM011.3

Due January 26, 2018: Seven Phase II Patient Engagement Metrics

Due January 31, 2018: Recurring Phase II HIV metric PM005.3

February 13, 2018: Participate in our next OneCity Health Partner Webinar

Due February 15, 2018: Sign Phase III Comprehensive Schedule B through DocuSign

Due February 23, 2018: Submit the Compensation and Benefits Survey to BDO and attest to completion on the Portal

If you have questions about completing metrics or submitting reports, please contact our support desk

Stay up to date and informed!

1. Make sure your contact information is up to date
2. Check the OneCity Health website regularly
3. Read the OneCity Health newsletter for important announcements