

Social Services Domain: Food and Nutrition Services Program

Phase IV Contracting

May 23, 2019

NYC
HEALTH+
HOSPITALS

ONECITY
HEALTH

Agenda

- Phase IV Contracting Overview
- Discussion: Introduction to the Food and Nutrition Services Program
- Identified Services
- Program requirements
- Application Information
- Review of PPO process and timelines
- Q&A

Phase IV Contracting

- The second part of Phase IV consists of targeted initiatives to address the needs of the PPS population and meet the goals of Phase IV contracting
- Partners for each initiative will be selected through the Project Participation Opportunity (PPO) process
- From each PPO, a distinct Schedule B contract will be issued to selected partner(s)
- Three PPOs have been issued to date:
 - Behavioral Health Intensive Care Transitions Intervention (responses were due Mar 1)
 - Expansion of the Asthma Home-Based Environmental Program (responses were due Mar 27)
 - Food and Nutrition Services Program (responses are due June 17)
- There are three Social Services initiatives approved for Phase IV contracting by the PPS Executive Committee as of May 2019:
 - Food and Nutrition Services (PPO issued May 17)
 - Housing Domain: Housing Navigator Services
 - Housing Domain: Respite Services
- The Housing Domain PPOs will be issued to partners in the next few weeks

Food and Nutrition Services Program

Goal: The Food and Nutrition Services Program aims to bring the PPS closer to its goal of optimizing access to food resources, minimizing food insecurity and improving the nutritional health of individuals

Program Overview

- OneCity Health is asking partners to form clusters to easily connect patients to optimal food and nutrition resources
- A cluster is defined as a network of organizations within a borough who work closely together, refer and track the outcomes of those referrals under the direction of one lead applicant
- Each cluster must embed a Food Navigator in the acute care facilities within their selected borough to screen/assess an individual's food and nutritional needs and make appropriate referrals
- OneCity Health will contract with a lead partner for each cluster to serve the facilities within their selected borough

Identified Services

Each cluster must hire, train, and embed a Food Navigator in the acute care facilities in the borough and provide **a minimum of four of the seven** food and nutrition services identified below:

Food and Nutrition Services	Description
Health Bucks or access to fresh produce	Facilitate access to Health Bucks and/or access to fresh produce
Evidence-based self-management program (such as the Stanford Diabetes Self-Management Program)	Ability to conduct evidence-based self-management education program (e.g. diet and meal preparation) for patients with chronic diseases
Food pantry	Ability to collect and distribute food packages
Group meals (e.g. soup kitchens)	Ability to serve ready-to-eat meals
Nutrition counseling provided by a licensed individual (i.e. Registered Dietician)	Ability to provide counseling to patients and promote healthy eating habits by planning menus and nutritional programs
Meal delivery (e.g. Medically tailored meals)	Ability to deliver meals that ensure the best possible nutrition-related health outcomes
Food benefits enrollment	Ability to assist with Supplemental Nutrition Assistance Program (SNAP) applications

The following services will be more heavily weighted in the selection criteria:

- An evidence-based self-management program
- Access to medically tailored meals

Program Requirements

LEAD APPLICANT:

- OneCity Health PPS partners who are direct food and nutrition service providers
- Executed Phase IV Comprehensive Schedule B Part One
- Ability to sub-contract with a minimum of three community-based organizations (CBOs) in a designated cluster; sub-contracted CBOs are not restricted to members of the OneCity Health PPS
- Ability to recruit, scale and independently embed a Food Navigator at each acute care facility in a borough and train the Food Navigator on how to access the food resources within the cluster

CLUSTER:

- Identify one lead applicant for contracting with OneCity Health
- Develop and apply a standardized tool to screen and assess an individual's food and nutritional needs and connect patients to resources that exist in-house and within the cluster
- Refer and track food and nutrition service referrals using NowPow

FOOD NAVIGATOR:

- Must be an employee of one of the organizations in the cluster
- Possess skills and competencies required to work with patients, including communication, care coordination, case management, and motivational interviewing, advocacy, and social service connections
- Have clearly defined roles and responsibilities as they relate to engaging patients and acting as a liaison to the community
- Screen, assess and coordinate referrals to all necessary food and nutrition services
- Meet the linguistic and cultural needs of the cluster's communities

Application Information

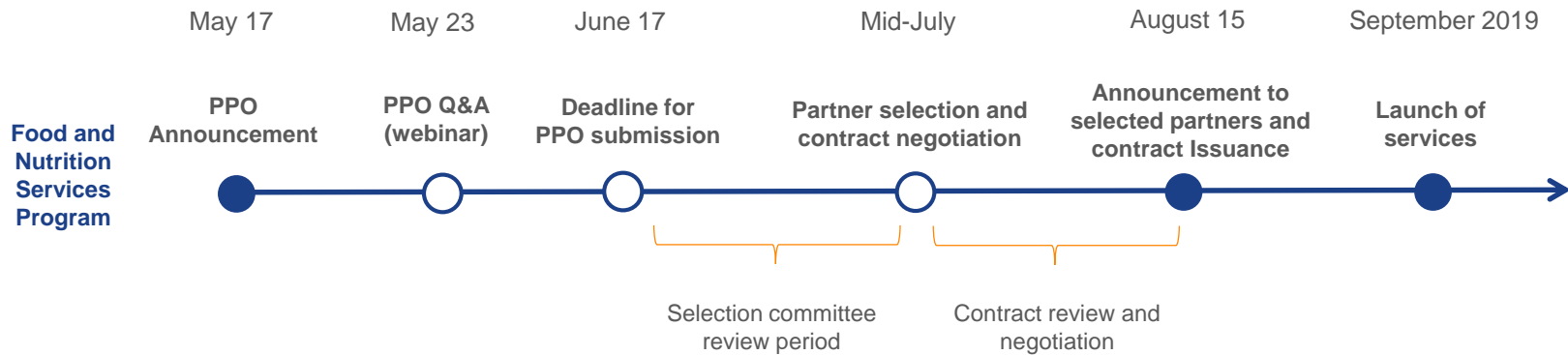
Each application must be submitted by a lead organization on behalf of all organizations in the cluster. All applications must include the following:

- Lead applicant's contact name, title, email and phone number
- Identify a minimum of four organizations to participate in the cluster including a designated lead applicant
- A description of the roles and responsibilities of each organization in the cluster
- Organizational mission, service mix and experience serving New Yorkers in need of food and nutrition resources for each CBO within the cluster
- Capabilities to hire, train, deploy and provide ongoing support (as needed) for a Food Navigator
- Timeline to hire, train, and embed a Food Navigator in acute care facilities in a selected borough
- A proposed program budget for the 12-month contract period, inclusive of personnel, patient caseload, and other program delivery costs, that is responsive to the requirements and deliverables of the Food and Nutrition Services Program as outlined in this PPO
- List of the facilities and borough(s) that the cluster will serve

How can my organization apply?

1. Review the formal PPO on the OneCity Health website: <https://www.onecityhealth.org/wp-content/uploads/19MISC0045-Food-and-Nutrition-Services-PPO-.pdf>
2. Determine eligibility to apply based on PPO criteria
3. Submit your application to ochsupportdesk@nychhc.org by Monday, June 17, 2019, with the subject line “Food and Nutrition Services Program”
4. You will receive an email upon the successful receipt of your application

PPO announcement and selection timeline



Questions?

We will post a Food and Nutrition Services PPO FAQ on the OneCity Health website based off the questions received during today's webinar

You can continue to contact the OneCity Health support desk with additional questions about Phase IV and this PPO

By Phone: (646) 694-7090 (Monday through Friday, 9 a.m. - 5 p.m. ET)

By Email: ochsupportdesk@nychhc.org



Appendix

Evidence Based Research

Please follow the links below for more information:

[The Impact of New York City's Health Bucks Program on Electronic Benefit Transfer Spending at Farmers Markets, 2006–2009](#)

<http://goodandhealthysd.org/wp-content/uploads/2014/02/MovingfromKnowingtoDoingEvidence-BasedChronicDiseaseSelf-Management.pdf>

[Cooking Classes: Are They Effective Nutrition Interventions in Low-Income Settings?](#)

[Patients report positive nutrition counseling outcomes.](#)

NYC
HEALTH+
HOSPITALS

ONECITY
HEALTH

