

OneCity Health Respite Services Program

Project Participation Opportunity

May 31, 2019

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Respite Services Program Overview

OneCity Health is issuing this Project Participation Opportunity (PPO) for the Respite Services Program with the goals of preventing avoidable hospitalization and Emergency Department (ED) utilization and to facilitate connections to temporary housing resources. There is strong evidence that providing a safe space for patients to recover from a medical or mental health event may improve patient housing situations, improve health outcomes, and reduce health care costs.

For this initiative, OneCity Health is seeking partners that will provide eligible patients referred by NYC Health + Hospitals with medical, or mental health, respite services. For the purposes of this PPO, OneCity is seeking to partner with providers of medical or mental health respite across any of the four boroughs (Brooklyn, Bronx, Manhattan, and Queens) who will also connect patients with other social services, and track outcomes of their services.

Program Requirements

OneCity Health will select partners providing medical and/or mental health respite services as defined below:

Service Type	Description
Medical Respite	Provide short-term respite services that help to stabilize patients' medical and social needs for those who no longer require acute care hospitalization but cannot be discharged to a stable home or shelter

Definitions of "short-term" will be included in specific contracts between OneCity Health and the respite service providers. Providers must also be able to connect patients to medical services and necessary community-based services.

Service Type	Description
Mental Health Respite	Provide short-term services (7-10 days) with trained peer and mental health professional support that provides an alternative to hospitalization for people experiencing mental health crises

Mental health respite providers must provide trained peer support staff and mental health professional support, along with the ability to connect patients to medical and community-based services.

PROGRAM OBJECTIVES

- Support and align with OneCity Health efforts to achieve Delivery System Reform Incentive Payment (DSRIP) program goals
- Improve patient well-being by connecting them to appropriate temporary housing
- Prototype programs with potential for significant long-term and measurable impact on improving health and reducing avoidable healthcare costs

Eligibility Criteria

APPLICANT REQUIREMENTS

All applicant organizations must be OneCity Health PPS partners who are direct respite service providers, have an executed Phase IV Comprehensive Schedule B Part One and fully meet these minimum criteria for participation:

- Applicant must provide medical and/or mental health respite services, with all staff appropriately licensed for their role
- For the selected type of respite to be provided (i.e. medical or mental health), demonstrate ability to provide a minimum of 5 beds, prioritized for and made available to qualifying PPS patients
- Demonstrate ability to successfully connect patients to stable housing post-discharge from respite services
- Demonstrate existing capacity to manage, track, report, and communicate timely outcomes of services provided
- Partners must use NowPow (provided by OneCity Health) to receive, track, and close the loop on patient referrals
- Partners may use NowPow to refer patients to downstream social services as applicable.

AWARD INFORMATION

- Award will be commensurate with the proposed scope of work and discussed with each awardee separately
- Size of awards will be based on implementation costs relative to the scope of expected impact
- This initiative will begin upon execution of a Schedule B and run for a 12-month period

Selection Criteria and Weighting

Selection Criteria	Weighting
Quality of proposal: Thoroughness of planning; clarity of writing; all required sections included and addressed	15%
Budget/Cost: Budget is reasonable and aligns with the proposed approach, staff, and patient caseload	25%
Data: Adequate IT infrastructure and use of data, including connectivity, collection, and reporting to meet contractual requirements	15%
Organizational Capacity: Ability to provide medical or mental health respite services, with more weight given to proposals with the following: on-site social services, including case management, medication management, medically appropriate meals, housing navigation; ability to serve all acute care facilities within the selected borough; and the ability to meet patients' linguistic and cultural needs	20%
Experience: Demonstrated experience and ability to serve individuals in need of respite services; evidence of past hospital partnerships and CBO partnerships (as appropriate)	25%

Application Information

APPLICATION COMPONENTS

Each application must include the following:

- Lead applicant's contact name, title, email and phone number
- Type of respite service (medical and/or mental health) and supportive social services currently provided and/or planned
- Describe organizational mission, service mix and experience serving New Yorkers in need of respite services
- List of the borough(s) the partner will serve and the number of beds to be provided for PPS patients
- Describe patient transition plans, from patient admission to discharge plan, including communication plan with referring facility
- Develop eligibility requirements in coordination with assigned NYC Health + Hospital facilities
- Demonstrate that funding for services will not be duplicated with other funding sources
- A proposed program budget for the 12-month contract period, inclusive of personnel, patient caseload, and other program delivery costs, that is responsive to the requirements and deliverables as outlined in this PPO

APPLICATION SUBMISSION

- All applications must adhere to the following:
 - Application is not to exceed 3 pages (exclusive of any desired and applicable appendices and the budget), double-spaced, font-size 12
 - Brief, direct responses are preferred
- Applications must be submitted by close of business on Wednesday, July 3, 2019, to the OneCity Health Support Desk (ochsupportdesk@nychhc.org), with the subject line “Respite Services Program.”

ONECITY HEALTH CONTACT INFORMATION

Please submit any questions to the OneCity Health Support Desk (ochsupportdesk@nychhc.org), with the subject line “Respite Services Program.”